

Listed below is additional information that can be obtained with the use of TELLER TONE.

To obtain actual and available balances on your savings and checking accounts, select "Additional Details" option under "Account Balances". **Actual Balance** - what you have in your account. **Available Balance** - what is available to be withdrawn and/or transferred.

Under "Most Recent Transactions" for savings and checking accounts, additional options include:

1. Most recent transactions
2. Transactions on or before a specific date
3. Most recent electronic (EFT) transactions
4. Most recent withdrawals
5. Most recent deposits

Under "Cleared Checks" additional options are:

1. Most recent checks cleared
2. Specific checks cleared
3. Range of checks cleared
4. Checks cleared on or before a specific date



MAUI COUNTY FEDERAL CREDIT UNION

Wailuku Branch 1888 Willi Pa Loop
Wailuku, HI 96793-1272

Lahaina Branch 270 Lahainaluna Rd
Lahaina, HI 96761-1525

Office Hours

Monday to Friday
8:30 a.m. to 4:30 p.m.

Kahului Branch

270 Dairy Rd., #146
Kahului, HI 96732-2986

Office Hours

Monday to Friday
9:00 a.m. to 5:00 p.m.
Saturday
9:00 a.m. to 1:00 p.m.

(808) 244-7968 Fax (808) 242-1690
(800) 783-6597 (Neighbor islands)
www.mauicountyfcu.org

Teller Tone Service

(800) 285-2932

"Chartered 1937"

Mission Statement
Caring For Our Members Needs



NCUA Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

National Credit Union Administration, a U.S. Government Agency
Federally Insured by NCUA

Transfer Funds • Account Information • Make Payments • Loan Calculator

TELLER TONE
24/7 BANKING



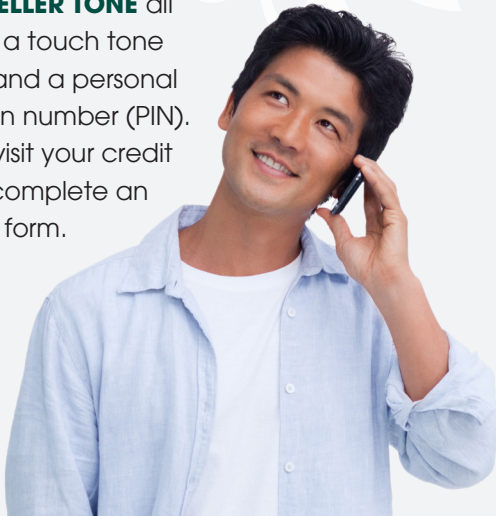
TELLER TONE

Teller Tone offers you telephone banking in the privacy of your own home or anywhere else virtually 24 hours a day, 365 days a year. You no longer have to do your financial business only during the credit union's office hours.

With TELLER TONE you can:

- Obtain current savings, checking, loan and certificate balances.
- Find out what checks have cleared.
- Retrieve recent account transactions.
- Transfer funds between your accounts.
- Transfer funds to cross accounts.
- Make loan payments from your savings or checking accounts.
- Obtain loan & savings calculators.
- Change your **TELLER TONE** personal identification number (PIN).
- And much more.

To access **TELLER TONE** all you need is a touch tone telephone and a personal identification number (PIN). To sign up, visit your credit union and complete an application form.



TELLER TONE FLOWCHART

(800) 285-2932



Everyone's Teller Tone options are different. Options are based on what account the members have.

TELLER TONE Information

Here are some helpful hints before you start using TELLER TONE.

A touch tone telephone with tone dialing capability is required.

- **TELLER TONE** is a toll free number.
- Have your member number, loan number, personal identification number, or any other pertinent information available before hand.
- **TELLER TONE** is a menu driven system. Information on how to use the system is available when you call in.
- There is a 10 minute maximum time allowed for each session. A session starts from the time you call until the time you hang up. You may do as many transactions as you like during each session.
- To access **TELLER TONE** call (800) 285-2932.
- **TELLER TONE** is easy to use. The more you use it the easier it gets!

TELLER TONE Instructions

1. Be sure to have your member number, loan number and personal identification number (PIN) ready.
2. Call (800) 285-2932.
3. Listen to the instructions and options and make your selections. For assistance, refer to the flowchart above.

Share/Loan Type Codes are as follow:

Primary Savings.....	01
Special Savings.....	02
Hoku iki Savings.....	12
Christmas Savings.....	25
Checking.....	75
Overdraft Loan.....	75
Malama Checking.....	76
Traditional IRA Savings.....	80
ROTH IRA Savings.....	81
Coverdell Education Savings Account.....	82

Special Keys

Return to prior menu.....	*
Return to the main menu.....	**
Help.....	0
End Call.....	9
Access a new member number.....	#99

Do not use decimals when inputting dollar amounts (e.g., \$150.30 = 15030).

